



Hello Spring Creek family and friends!

We appreciate your patience with us as we have discussed many intricacies and details to keep both your families and our staff safe during this pandemic. We are so anxious to see you all again!

We have been developing new guidelines and protocols to ensure our and your safety. Beginning **May 18th**, we will be returning to a modified appointment schedule. We encourage you to call our office to discuss the best time to come in and with any questions for us.

This is a new world. We have adapted protocols from the direction of the American Dental Association (ADA), the CDC and our dental equipment suppliers. Below are our guidelines to help you get a feel for what to expect when you arrive at your dental appointment:

Pre-appointment:

Our front desk will be calling to confirm appointments the day prior. During this call some important information will be given to you.

1. We will be screening all patients on the phone and again at the appointment with a patient screening form given to us by the ADA
2. When you arrive, we ask that you wait in your car and give our front office and call 503-659-9658. Someone will bring out any necessary paperwork to your car. We will supply you with a new pen that you are free to keep! When it is time for your appointment, our staff will come to your vehicle.
3. We ask that masks be worn by everyone who is entering our office, and to please bring your own masks with you prior to your appointment.
4. We can only allow one patient in at a time, and any guests are encouraged to wait in their cars. Our lobby is currently closed, but if you need to wait in the lobby, please let us know so we can accommodate.
5. Our schedule has been modified to allow extra time to sanitize and to adhere to the social distancing guidelines.

Coming into the clinic:

1. When you come into the clinic, we ask that you don your mask.
2. Hand sanitizer will be available to you upon entry into the clinic. You are free to wash your hands in our lobby bathroom as well.

3. We will again ask about any symptoms that may have developed since our confirmation call. If you have any symptoms you may be asked to reschedule
4. Temperatures will be taken at the beginning of the appointment prior to going back into the clinic area.

What we're doing to protect you:

1. We are installing HEPA-Rx filters from Surgically Clean Air throughout the clinic. These amazing filters clear the air of not only pathogens (bacteria and viruses) but also harmful chemicals and unwanted smells.
2. We will be donning full length material gowns that we will launder on site. We have ordered special respirators that we will cover with our masks. We will also be wearing all PPE necessary to ensure your safety.
3. Hand sanitizing stations will be placed throughout the clinic, please use them often both before you enter the operatory and before you leave.

Thank you for your understanding and patience as we navigate this new world. We will still be seeing patients on an emergency basis until our reopening on May 18th, but ask that you call us with any questions or concerns. We look forward to seeing you all again soon!!

Sincerely,

Dr. Jeff Casebier, Dr. Karen Weliky & Your Team at Spring Creek Family Dentistry!

